

NESCAFÉ® GOLD FESTIVE REDEMPTION CAMPAIGN

Terms & Conditions

This promotion is organized by NESTLÉ Singapore (Pte) Ltd (“Nestlé”).

1. From 15 November 2021 to 31 December 2021 (both dates inclusive), Participants who purchase a minimum amount of:
 - a. **S\$15 nett** of NESCAFÉ® products* at Participating Retailers^ in a single receipt may redeem two (2) Auntie Anne’s pretzels# at any Auntie Anne’s outlets (excluding Jewel Changi Airport).

* NESCAFÉ® products include: NESCAFÉ® coffee mixes and soluble coffee.

all of which are imported and distributed by Nestlé. Purchases of NESCAFÉ® Ready to Drink, NESCAFÉ® Dolce Gusto® machines and capsules are excluded from this promotion.

Auntie Anne’s pretzels available for redemption are the following only: *Parmesan Cheese, Sour Cream & Onion, Seaweed, Sesame Seed, Garlic, Almond Crunch, Cinnamon Sugar, Chocolate Éclair, Zesty Roselle, Matcha Green Tea, Chocolate Mint, and Plain Raisin.*

^ Participating Retailers include Cold Storage, FairPrice, Giant, PRIME, Sheng Siong and Foodpanda (pandamart).

2. To apply for the redemption, Participants must submit their entry **between 00:00hrs 15 November 2021** to **23:59hrs 31 December 2021** via the below method:

Online Submission

Visit the website <https://www.nestle.com.sg/forms/nescafe-auntieannes-redemption> and complete the redemption form with the requisite details. You will be required to upload a photo of the original purchase receipt (receipt must show date and time of purchase) as well. Please retain original receipt for verification should you qualify for the redemption.

3. Proof of submission for entry into the redemption is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified. The receipts submitted must be original. **No re-printed or copied receipts are allowed.** Each receipt can only be used for four (4) redemptions.
4. Upon verification of the submissions, eligible Participants will receive a unique one-

time use redemption code for two (2) Auntie Anne's pretzels via the email address submitted for entry into this redemption promotion. Please allow a minimum of five (5) working days for processing of the redemption submissions. Nestlé is not obligated to contact Participants who do not qualify for the redemption.

5. Please present the original email redemption notification at the point of redemption for verification purposes. Redemptions must be made no later than the stated collection period in the email redemption notification.
6. This promotion is open to all citizens and permanent residents living in Singapore. Traders, distributors, retailers and online retailers purchasing in bulk for commercial purposes e.g., resale or export, are strictly not eligible for participation in this promotion.
7. Redemption is on a **"first come first serve"**, "while stocks last" basis, **limited to the first three thousand (3,000) qualified redemptions**. Availability of the redemption item may vary.
8. Each customer is limited to four (4) redemptions per receipt only, provided that there is strictly no overlapping redemption for the purchases made.
9. Redemption items are strictly not exchangeable, whether for cash, credit or other items (including another redemption item) in part or in full.
10. Where redemption items contain a specified validity period during which it should be utilised, no requests for extensions or replacements whatsoever will be entertained. No extensions will be given if voucher is not redeemed or utilised before expiry. Any unutilised amount shall be forfeited and shall not be refundable.
11. The voucher redemption is subject to the respective third party service provider's terms and conditions. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the products and/or services provided under this promotion. Nestlé shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the products and/or service under this promotion or any of these third party service provider's terms and conditions. Each Participant agree that Nestlé is and will not be an agent to and of any third party service provider, and as such any and all disputes about the quality of products and/or standard of services provided by the service provider shall be solved directly with them.
12. Redemption items are redeemed on an **"as is"** basis and all warranties are excluded to the fullest extent possible.
13. Nestlé may, without prior notice, (1) replace the redemption item with another item, and (2) terminate this promotion, and amend the promotion mechanics and the terms

and conditions.

14. Nestlé's decisions on all matters relating to these promotions will be final, binding and conclusive on Participants, and no correspondence will be entertained.
15. Nestlé may, at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
16. By choosing to participate in this redemption promotion, each participating Participant agrees and hereby consents that Nestlé may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("**PDPA**") and Nestlé's data protection policy available at our website www.nestle.com.sg:
 - (a) to administer this promotion, including to contact Participants and to conduct verification and other actions in connection with this promotion for the administration of redemption items in relation to this promotion;
 - (b) use the personal data for promotional, advertising (included targeted advertising) or marketing activities which Nestlé believes may be of interest to the Participant;
 - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by Nestlé and its affiliates, service providers and commercial partners.
17. Any information, personal data and material about or obtained from the Participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant Nestlé officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on www.nestle.com.sg or contact the relevant Nestlé officer at Nestle.privacy@SG.nestle.com.

To find out more about how Nestlé uses a Participant's personal data, the Participant can refer to Nestlé's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.

18. By participating in this promotion, each Participant agrees that Nestlé and its affiliates may collect, use and disclose his/her personal data (1) to provide him/her with products and services (including those of Nestlé's commercial partners), (2) for consumer research, promotional and marketing purposes, Nestlé and its affiliates may share his/her personal data with third parties to support their administrative and business functions or to carry out cross promotion. For questions about the personal data, please visit <http://www.nestle.com.sg/info/privacypolicy>. To withdraw consent,

please visit the “Unsubscribe” tab on www.nestle.com.sg or contact Nestlé at Nestle.privacy@SG.nestle.com.

19. To extent permitted by law, Nestlé will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and redemption items, and each Participant of this promotion and any person acting on his/her behalf shall release completely and indemnify Nestlé from any claims, losses, damages, costs or expenses incurred in connection therewith.
20. Any intellectual property contained in any materials used in connection with this promotion and the redemption items is the property of their respective owners.
21. The terms and conditions of this promotion are governed by Singapore law, and Participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.

These terms and conditions are updated as of 9 November 2021.

For any enquiries relating to the promotion please contact the administrator of this promotion:- Concept Alliance Pte. Ltd. concierge@conceptalliance.com