## Terms and Conditions

- This promotion is organized by NESTLÉ Singapore (Pte) Ltd ("NESTLÉ") and valid for purchases made between 20 December 2022 to 10 February 2023 on NESTLÉ Participating Products, and limited while stocks last.
- 2. Shoppers who purchase:
- a minimum S\$108 nett purchase of NESTLÉ participating products\* in a single original receipt may redeem a HAPPYCALL (Korea) NOIRE Induction Titanium Frypan (22cm); OR
- a minimum S\$158 nett purchase of NESTLÉ participating products\* in a single original receipt may redeem either a HAPPYCALL (Korea) NOIRE Induction Titanium Wokpan (26cm); OR a IONA Digital Rice Cooker (1L); OR
- a minimum S\$188 nett purchase of NESTLÉ participating products\* in a single original receipt may redeem a MAYER Electric Multifunctional Cooker (5L)
- \*(nett means the gross amount of purchases made, less deductions for any form of purchase discounts (e.g., discount cards, vouchers, points, etc), product returns and allowances)
- \*\*(HAPPYCALL Korea NOIRE Induction Titanium Frypan (22cm), HAPPYCALL Korea NOIRE Induction Titanium Wokpan (26cm), IONA Digital Rice Cooker (1L), MAYER Electric Multifunctional Cooker (5L) hereinafter referred to as each a "Premium" and collectively the "Premiums")

by following such in-store instructions at participating outlets. For more details, please refer to the section "How to Redeem" below.

For all Premiums redemption, shoppers <u>may not</u> combine receipts and all receipts submitted for redemption must be the original receipt issued by the participating outlets. **Qualifying purchase must comprise at least two (2) NESTLÉ participating product brands (identified below).** Promotion is only applicable for in-store purchases (excluding online purchases).

\*Participating Product means products from participating product brands MILO®, NESCAFÉ®, NESCAFÉ® DOLCE GUSTO® (excludes NESCAFÉ® DOLCE GUSTO® machines), COFFEE-MATE®, OMEGA®, NESTUM®, NESPRAY®, EVERYDAY®, MAGGI®, KITKAT®, NESTLE® Breakfast Cereals, BUITONI®, HARVEST GOURMET® all of which are imported and distributed by NESTLÉ Singapore only. Excludes Infant, Chilled and Frozen, STARBUCKS® At Home products and non-retail packs / NESTLÉ PROFESSIONAL® range and any other ongoing NESTLÉ promotional premium packed products (i.e., products with free gift promotion) as instructed on the respective packs.

For the avoidance of doubt, this redemption does not apply for any other ongoing NESTLÉ promotional premium packed banded with an electrical appliance premium as instructed on the respective promotional packs.

3. Redemption is capped at three (3) Premiums per shopper per day for redemption at our NESTLÉ corporate roadshow. Premiums options and stocks may vary from store to store. NESTLÉ does not guarantee the availability of any Premiums. All Premiums are on a "FIRST COME FIRST SERVE" basis, "WHILE STOCKS LAST" and STRICTLY NOT EXCHANGEABLE. For the avoidance of doubt, NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED if you wish to qualify for this redemption. Nestlé reserves the right to disqualify, at Nestlé's sole and absolute discretion, any shopper at any time if a participating shopper returns any participating product without Nestlé's prior written consent.

4. Traders, distributors, retailers and online retailers purchasing in bulk for commercial purposes e.g. resale or export, are strictly not eligible for participation in this promotion.

## **HOW TO REDEEM**

## For in-store purchases:

- 5. Shoppers opting to redeem at our NESTLÉ corporate roadshow must make the redemption under the same retail banner (e.g. FairPrice receipts may only be used to redeem at our NESTLÉ corporate roadshow operating at the FairPrice outlets) where the shopper had purchased the NESTLÉ participating products. Scan the QR code provided in-store and complete the Redemption Form with the requisite details for processing of the redemption. You will be required to upload the FULL ORIGINAL purchase receipt (receipt must show date and time of purchase) as well. Please retain original receipt for verification should you qualify for the Promotion. You may be required to present your original receipt on redemption. Shoppers must complete the Redemption Confirmation form for the processing of the redemption. Should you qualify, you will receive your redemption item(s) on the day of submission itself.
- 6. All submissions via QR code must be received by NESTLÉ before 2359 10 February 2023 or the end of the corporate roadshow, whichever is the earlier. No late submissions will be entertained. Please ensure that you have a working internet connection before submitting. Nestlé shall not be responsible nor liable for any late submissions due to any connectivity or other electronic issues.
- 7. If shoppers wish to make in-store purchases using a retailer's mobile application, shoppers are to check in-store if that mobile application is eligible for this promotion. Participating shoppers who use such applications may be required to present all relevant invoices as proof of purchase for verification before redemption.
- 8. <u>Proof of submission for entry into the promotion is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified</u>. NESTLÉ is not obligated to inform disqualified entries. No correspondence will be entertained.
- 9. Premiums are <u>strictly not exchangeable</u>, whether for cash, credit or other items (including another Premium) in part or in full. Nestle may, without prior notice, replace a Premium with another item of comparable value.
- 10. Premiums are redeemed on an "as is" basis, and all warranties and representations are expressly excluded to the fullest extent possible. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé, shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each shopper agrees that Nestlé is not and will not be an agent of any third-party vendor or service provider, and as such any and all disputes about the quality of the Premiums provided by the vendor shall be solved directly with them.
- 11. NESTLÉ reserves the right to terminate or suspend this promotion and/or amend the terms and conditions of this promotion at any time without prior notice.
- 12. NESTLÉ's decisions on all matters relating to this promotion are final and binding, and no correspondence will be entertained.
- 13. NESTLÉ may at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.

- 14. By choosing to participate in this redemption promotion, each participating Shopper agrees and hereby consents that NESTLÉ may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website www.nestle.com.sg:
  - (a) to administer this promotion, including to contact the participant and to conduct verification and other actions in connection with this promotion for the administration of Premiums in relation to this promotion;
  - (b) use the personal data for promotional, advertising (included targeted advertising) or marketing activities which NESTLÉ believes may be of interest to the participant;
  - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by NESTLÉ and its affiliates, service providers and commercial partners.
- 15. Any information, personal data and material about or obtained from the participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant NESTLÉ officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on <a href="www.nestle.com.sg">www.nestle.com.sg</a> or contact NESTLÉ at <a href="www.nestle.com.sg">Nestle.privacy@SG.nestle.com</a>.
- 16. To find out more about how NESTLÉ uses a participant's personal data, the participant can refer to NESTLÉ Singapore's Privacy Policy online at <a href="http://www.nestle.com.sg/info/privacypolicy">http://www.nestle.com.sg/info/privacypolicy</a>.
- 17. By participating in this promotion, each participant agrees that NESTLÉ and its affiliates may collect, use and disclose his/her personal data (1) to provide him/her with products and services (including those of Nestlé's commercial partners), (2) for consumer research, promotional and marketing purposes, NESTLÉ and its affiliates may share his/her personal data with third parties to support their administrative and business functions or to carry out cross promotion. For questions about the personal data, please visit <a href="http://www.nestle.com.sg/info/privacypolicy">http://www.nestle.com.sg/info/privacypolicy</a>.
- 18. To extent permitted by law, NESTLÉ will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and Premiums, and each participant of this promotion and any person acting on his/her behalf shall release completely and indemnify NESTLÉ from any claims, losses, damages, costs or expenses incurred in connection therewith.
- 19. Any intellectual property contained in any materials used in connection with this promotion and the Premiums is the property of their respective owners.
- 20. The terms and conditions of this promotion are governed by Singapore law, and participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.

These terms and conditions are updated as of 21 December 2022.

For any enquiries relating to the promotion please contact

Nestlé Consumer Services at toll-free line 800 6011 633 or email consumer.services\_sg@care.nestle.com with subject "Nestlé CNY 2023 campaign".